

RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USER

INTRASTATE EXCHANGE TELECOMMUNICATIONS SERVICES

FURNISHED BY

FRONTIER COMMUNICATIONS OF AMERICA, INC.

WITHIN THE STATE OF ALABAMA

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

TARIFF FORMAT

- A. Page Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).l.
 - 2.1.1.A.1.(a).l.(i).
 - 2.1.1.A.1.(a).l.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the intrastate toll communications services within the state of Alabama.

SERVICE AREA MAP

The Company, Inc. will provide intrastate service throughout the State of Alabama.

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Advance Payment: Part or all of a payment required before the start of service.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Refers to the Alabama Public Service Commission.

(D)
(D)

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Day Rate Period - After 8:00 am to, but not including, 5:00 pm Monday through Friday.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Evening Rate Period - After 5:00 pm to, but not including, 11:00 pm Monday through Friday, and on Sunday.

LEC - Local Exchange Company.

SECTION 1.0 - DEFINITIONS

Interexchange Carrier: A long distance telecommunications services provider.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge (?NRC?): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Night/Weekend Rate Period - After 11:00 pm to, but not including, 8:00 am Monday through Friday, all day Saturday, and Sunday to, but not including 5:00 pm.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

SECTION 1.0 - DEFINITIONS

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

Special Access - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

(D)
(D)

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

- (A) The Company is a common carrier providing intrastate direct dialed telecommunications services to Customers within the State of Alabama. The Company's services and facilities are furnished for communications originating at specified points within the State of Alabama under terms of this Tariff.
- (B) The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided and are available twenty-four (24) hours per day, seven (7) days per week.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least thirty days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written or verbal service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days notice. Cancellation notice requirements will be specified in written contract/service agreement. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) This tariff shall be interpreted and governed by the laws of the State of Alabama without regard for its choice of laws provision.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- (E) Other carriers may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (F) To the extent that either the Company or any other carrier exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other carrier shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (G) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7 and direct damages of up to the equivalent of one month's service.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (3) Any unlawful or unauthorized use of the Company's facilities and services;
 - (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

(D) (Cont'd.)

- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9) Any noncompletion of calls due to network busy conditions;
- (10) Any calls not actually attempted to be completed during any period that service is unavailable;
- (11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

- (E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- (F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Nonroutine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort's basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Alabama Public Service Commission's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this tariff will apply.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's network.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to one (1) month's estimated billing, upon which the advance can be collected and subsequently rebilled. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges and recurring charges for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's next bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.5 Customer Deposits and Advance Payments, (Cont'd.)

2.5.2 Deposits

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Alabama Public Service Commission Rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two regular billing periods. A deposit may be required in addition to an advance payment.
- (B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- (C) Deposits will accrue interest annually in accordance with Alabama Public Service Commission Rules. The interest accrued is 7% annually. Accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date.
- (D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for 24 consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Alabama gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Alabama Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Alabama, or both, and are charged to a subscriber's telephone number or account in Alabama.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Nonrecurring charges are due and payable upon receipt of the Company's invoice by the Customer.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable upon receipt. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

(D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

(E) If any portion of the payment is not received by the Company a late payment charge of 1.5% or \$7.50, whichever is greater, shall apply. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination. (l)

(F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Alabama Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Alabama Public Service Commission
PO Box 304260
Montgomery, AL 36130

(G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3 of this tariff.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any regulated amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at the close of business of the 25th day following the date of the bill and only following proper written notification.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause, (Cont'd.)

- (E) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (F) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (G) Without notice in the event of tampering with the equipment or services furnished by the Company.
- (H) The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll-free (i.e., 800/888) service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service, with thirty (30) days written notice.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements, (Cont'd.)

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company notice of desire to terminate service.

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.6 Payment Arrangements, (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge equal to \$10.00 will be assessed in accordance with Alabama law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service

2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.1 General, (Cont'd.)

- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations of Allowances, (Cont'd.)

- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.
- (C) A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service, (Cont'd.)

(D) Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service to be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

(E) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

(F) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term or where the Customer breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. Cancellation of service requirements and termination liability will be specified in written contract/service agreement. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid nonrecurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- (D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

- (A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- (B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- (C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card, or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- (D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE ALABAMA PUBLIC SERVICE TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Alabama Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

An assignment or transfer of services will include the same Customer services for which the Customer contracted, at the same rates, for at least a limited time. The Customer will be notified of the time limitation, the assignment, and the Customer will be given the option to change its service provider.

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.12 Notices and Communications

- 2.12.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Issued by: Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd.)

2.13 Rules Applicable to Toll-Free Services

- 2.13.1 The Company makes every effort to reserve toll-free (800/888) vanity numbers requested by Customers but makes no guarantee or warranty that the requested number(s) will be available.
- 2.13.2 The Company will participate in porting toll-free numbers only if the account balance is zero and all charges incurred as a result of the toll-free number have been paid.
- 2.13.3 If a Customer who has received a toll-free number does not subscribe to toll-free 800/888 service within ninety (90) calendar days, the Company reserves the right to make the assigned number available for use by another Customer.
- 2.13.4 Toll-free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Account Code, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for toll-free numbers dedicated to the sole use of that single Customer.

2.14 Other Rules

- 2.14.1 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES

3.1 General

(D)

The Company provides direct dialed (1+), toll-free, and operator assisted services for communications originating and terminating within the State of Alabama. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.3.4 No charges apply to incomplete calls.
- 3.3.5 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the entire call.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.4 Rate Periods

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.5 Holiday Rates

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day	January 1
Memorial Day	as Federally Observed
Independence Day	July 4
Thanksgiving Day	as Federally Observed
Christmas Day	December 25

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

3.6 Frontier America Service

Frontier America Service is available for outbound calling via switched access facilities from originating locations in Mississippi. When a Frontier Service call is established in one time-of-day rate period and ends in another, the rate in effect during each rate period is applied to the portion of the total call occurring during that rate period.

3.6.1 Per Minute Usage Charges

Per Minute Usage Charges are based on airline mileage as calculated using the formula in Section 3.2 of this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

	<u>Initial Minute</u>	<u>Each Additional Minute</u>
Per Minute Rate:	\$0.1200	\$0.1200

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Freedom Calling Version A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

3.7.1 Rates and Charges

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.7.2 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this tariff. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll-free, long distance directory assistance, or international termination of 1+ dialed calls. (D)

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in FCA's Domestic Informational Pricelist.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Freedom Calling Version A (Cont'd)

3.7.3 Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff.

3.7.4 Usage Rates

OVERAGE RATE PER MINUTE		
BOT Block of Time Minutes	IntraLATA	InterLATA/ IntraState
300	\$0.1000	\$0.1000
600	\$0.0900	\$0.0900

(N)

(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.8 Clear Value

Clear Value is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Clear Value customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Clear Value customer's designated location by users dialing 1 plus the Clear Value customer's 800 telephone number. Clear Value calls are based on the length of the call and the time of day.

The customer's Clear Value service is charged at the applicable rates per minute set forth in Section 6 based on the Clear Value product option selected. Clear Value 1+ and 800 calls are billed in six (6) second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Clear Value dedicated access 1+ and 800 calls are billed in six (6) second increments, with an eighteen (18) second minimum for each call. Clear Value customers who make long distance calls through Access or Spectrum are billed in one (1) minute increments with a one (1) minute minimum at the per minute and per call rates set forth in Section 3. Any fraction of an increment is rounded up to the next whole increment.

Clear Value customers may subscribe to one of seven (7) mutually exclusive Clear Value service options: Clear Value Month-to-Month (MTM); Clear Value Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, or Term Plan VI. For each Clear Value Term plan option, a Clear Value customer must commit to a one year (12 month), two year (24 month) or three year (36 month) term agreement. Clear Value customers electing either a two or three year term plan agreement will receive one of the applicable per minute discount off of the base one year term plan rates. The applicable per minute discounts are set forth in Section 3. Clear Value customers may elect either a switched or dedicated access option (or both) for Terms Plans III, IV, V or VI. Terms Plans II, V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Clear Value customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and non-recurring charges associated with the dedicated access facilities required to access Clear Value Service.

Clear Value Term Plan options will automatically renew for successive periods of one year unless the Clear Value Term Plan customer notifies Company in writing before the end of the term that the Term Plan customer intends to terminate the agreement at the completion of the current one year term. There is a monthly minimum usage level (MMUL) for each term plan option, as set forth in Section 3. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Clear Value customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Clear Value customer terminates service prior to the completion of the then current term of service. Clear Value directory assistance calls are charged on a per call basis.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.8 Clear Value (Cont'd.)

3.8.1 Usage Rates

(T)

The following rates per minute are applicable to Clear Value 1+ and 800 calls for each Month-to-Month and Term Plan Option, as indicated below:

(A) Switched Access Option

	<u>Month-to-Month</u>	<u>Term Plan I</u>	<u>Term Plan II</u>	<u>Term Plan III</u>
Business Hour Rate	\$0.1359/min	\$0.1169/min	\$0.1146/min	\$0.1123/min
Off Hour Rate	\$0.1359/min	\$0.1169/min	\$0.1146/min	\$0.1123/min
Length of Term:	None	One year	One year	One year
Minimum Monthly:	None	\$100.00/month	\$750.00/month	\$2,000/month
Usage Level (MMUL) Commitment				

	<u>Term Plan IV</u>	<u>Term Plan V</u>	<u>Term Plan VI</u>
Business Hour Rate	\$0.1100/min	\$0.1100/min	\$0.1100/min
Off Hour Rate	\$0.1100/min	\$0.1100/min	\$0.1100/min
Length of Term:	One year	One year	One year
Minimum Monthly:	\$5,000/month	\$10,000/month	\$20,000/month
Usage Level (MMUL) Commitment			

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment:	\$0.0025/minute
Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment:	\$0.0050/minute

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.8 Clear Value (Cont'd.)

3.8.1 Usage Rates (Cont'd.)

(T)

(B) Dedicated Access Option

	<u>Term Plan II</u>	<u>Term Plan III</u>	<u>Term Plan IV</u>
Business Hour Rate	\$0.0900/min.	\$0.0875/min.	\$0.0850/min.
Off Hour Rate	\$0.0900/min.	\$0.0875/min.	\$0.0850/min.
Length of Term:	One year	One year	One year
Minimum Monthly:	\$750/month	\$2,000/month	\$5,000/month
Usage Level (MMUL) Commitment			

	<u>Term Plan V</u>	<u>Term Plan VI</u>
Business Hour Rate	\$0.0825/min.	\$0.1300/minute
Off Hour Rate	\$0.0825/min	\$0.1300/minute
Length of Term:	One year	One year
Minimum Monthly:	\$10,000/month	\$20,000/month
Usage Level (MMUL) Commitment		

Additional Per Minute Discount for Two Year Commitment
Versus One Year Commitment: \$0.0025/minute
Additional Per Minute Discount for Three Year Commitment
Versus One Year Commitment: \$0.0050/minute

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Frontier Home Connections 1+

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Frontier's interstate Home Connections 1+ service and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Frontier Home Connections 1+ calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections 1+ service is charged at the applicable rates per minute set forth in Section 3, and hours set forth in Section 3. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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Calls made to directory assistance telephone numbers are charged on a per call basis.

3.9.1 Usage Hours

The following time periods apply in rating all calls for Frontier Home Connections 1+:

Day:	Monday through Friday	7:00am - 6:59pm Excluding carrier- recognized holidays
Evening/Night/Weekend:	Monday through Friday Saturday and Sunday	7:00pm - 6:59am All Day Including carrier- recognized holiday

3.9.2 Usage Rates

The following per minute rates are applicable to all Home Connections 1+ calls:

Day:	\$0.2510
Evening/Night/Weekend:	\$0.1060

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.10 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number.

Frontier One service is a non-distance sensitive, flat rated 24 hours a day seven days a week service.

The customers total monthly use of Frontier One service is charged at the per minute rate set forth in this section. Frontier One calls are billed on one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.10.1 Usage Rates

The following per minute rate is applicable to all Frontier One calls:

DAY/EVENING/NIGHT/WEEKEND
Including Carrier recognized holidays

\$0.1800

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.11 Frontier Independence

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number. Independence service is a flat rated, non-distance sensitive switched service, twenty-four (24) hours a day, seven (7) days a week, including Carrier recognized holidays.

The applicable per minute rates are set forth in Section 3 following and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one-year (12 month), two-year (24 month), or three-year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one-year base rate. The applicable discounts are set forth in Section 3 following. Subscribers to Independence Dedicated Access service must commit to either a one-year (12 month), two-year (24 month), or three-year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 3 following.

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Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 3 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after an Independence customer terminates service prior to the completion of the then current term of service.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.11 Frontier Independence (Cont'd.)

3.11.1 Usage Rates

(A) Switched Access Option

The following per minute rates are applicable to all Independence 1+ and 8xx calls, for each month-to-month and term plan option, as indicated below:

Month-to-Month	\$0.1125
IntraLATA	\$0.1125
1 Year Term (MMUL) \$25	\$0.1025 / minute
1 Year Term (MMUL) \$200	\$0.1025 / minute
1 Year Term (MMUL) \$1,000	\$0.0975 / minute
1 Year Term (MMUL) \$3,000	\$0.0975 / minute
1 Year Term (MMUL) \$5,000	\$0.0975 / minute

* Additional per minute discount for two-year commitment versus one-year commitment: \$0.0025/minute.

Additional per minute discount for three-year commitment versus one-year commitment: \$0.0050/minute.

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.11 Frontier Independence (Cont'd.)

3.11.1 Usage Rates (Cont'd.)

(C) Dedicated Access Option

The following per minute rates are applicable to all Independence 1+ and 8xx calls for each term plan indicated below:

1 Year Term (MMUL) \$1,000 \$5,000, \$15,000 or \$30,000	\$0.0650
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2 Year Term (MMUL) \$1,000 \$5,000, \$15,000 or \$30,000	\$0.0650
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3 Year Term (MMUL) \$1,000 \$5,000, \$15,000 or \$30,000	\$0.0650
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*May be available in conjunction with existing Carrier products.

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.12 EZ Plan Extended

EZ Plan Extended is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage. EZ Plan Extended calls are non-distance sensitive, flat rated, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The applicable per minute rates are set forth in Section 3.2 following and are based on the EZ Plan Extended service plan selected. EZ Plan Extended inbound (8XX) and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan Extended service on a Month-to-Month basis or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rates applicable to the Month-to-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 3.2 following. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in Section 3.2 of this tariff.

EZ Plan Extended fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate. A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the EZ Plan Extended customer is subscribing to, will be assessed for each of the remaining months in the current month term after an EZ Plan Extended Customer terminates service prior to the completion of the then current term service.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.12 EZ Plan Extended (Cont'd.)

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3.12.1 Usage Rates

- (A) The following per minute rates are applicable to all EZ Plan Extended and 8XX calls as specified below:

	<u>MMUC</u>	<u>Rate Per Minute</u>
Month-to-Month	\$10.00	\$0.0943
15 Month Term Plan	\$500.00	\$0.0920
	\$1000.00	\$0.0897
30 Month Term Plan	\$500.00	\$0.0920
	\$1000.00	\$0.0897

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.12 EZ Plan Extended (Cont'd.)

3.12.1 Usage Rates (Cont'd.)

(B) The following per minute rates are applicable to all EZ Plan Extended and 8XX calls as specified below when the subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement:

1. (1+):

	<u>Mileage</u>	<u>MMUC</u>	<u>Rate Per Minute</u>
Month-to-Month	1-50	\$0	\$0.0500
15 Month Term Plan	1-50	\$500	\$0.0500
	1-50	\$1000	\$0.0500
30 Month Term Plan	1-50	\$500	\$0.0500
	1-50	\$1000	\$0.0500
Month-to-Month	50+	\$0	\$0.0950
15 Month Term Plan	50+	\$500	\$0.0900
	50+	\$1000	\$0.0850
30 Month Term Plan	50+	\$500	\$0.0875
	50+	\$1000	\$0.0825

2. (8XX):

	<u>MMUC</u>	<u>Rate Per Minute</u>
Month-to-Month	\$0	\$0.0950
15 Month Term Plan	\$500	\$0.0900
	\$1000	\$0.0850
30 Month Term Plan	\$500	\$0.0875
	\$1000	\$0.0825

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.13 EZ Plan II

EZ Plan II is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) access usage.

3.13.1 Rate Structure

EZ Plan II inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

3.13.2 Usage Charges

The applicable per minute rates are set forth in Section C of this tariff and vary based on the EZ Plan II service plan selected. EZ Plan II inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan II service on a month-to-month basis or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required with each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section C of this tariff.

EZ Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of their current term that the end of the term is approaching. Customers electing to continue to receive EZ Plan II service without renewing their current term will automatically revert to the current tariffed month-to-month rate. A monthly termination fee, equal to the MMUL of the term plan that the EZ Plan II Customer is subscribing to, will be assessed for each month of the remaining months in the service prior to the completion of the full term of service.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.13 EZ Plan II (Cont'd.)

3.13.3 Usage Rates

The following per minute rates are applicable to all EZ Plan II inbound and outbound calls:

	<u>MMUL</u>	<u>Rate Per Minute</u>
Month-to-Month	\$10	\$0.0943
15 Month Term	\$100	\$0.0934
	\$500	\$0.0920
	\$1,000	\$0.0897
	\$1,500	\$0.0888
30 Month Term	\$100	\$0.0934
	\$500	\$0.0920
	\$1,000	\$0.0897
	\$1,500	\$0.0888

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.14 Frontier Exact Rate

Frontier Exact Rate is a switched, non-distance sensitive, flat-rated long distance service which provides Customers with a single rate for all outbound (1+) calls.

3.14.1 Usage Rates

Frontier Exact Rate outbound calls are billed in one-minute increments with a minimum billing of one minute per call. Any fraction of a minute is rounded up to the next full minute.

<u>Rate Per Minute</u>	
Switched Outbound	\$0.08

3.15 Frontier Hometown Saver

Frontier Hometown Saver is a non-distance sensitive, flat rated, outbound switched access service with lower rates on Sunday and Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number.

3.15.1 Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

3.15.2 Usage Rates

The Customer's total monthly use of Frontier Hometown Saver service is charged at the per minute rates and times set forth, following. Frontier Hometown Saver calls are billed in one-minute increments, with a one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

Per Minute Rate

Monday through Saturday	\$0.10	(I)
Sunday and Holidays*	\$0.06	(I)

* New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.16 Frontier Advantage

Frontier Advantage is a long distance service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage. Frontier Advantage calls are distance sensitive, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The per minute rates applicable to all Frontier Advantage 1+ and 8XX calls apply only to Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement.

The applicable per minute rates are set forth following, and are based on the Frontier Advantage service plan selected. Frontier Advantage inbound and outbound calls are billed in six second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. (T)

Customers may subscribe to Frontier Advantage service on a Month-to-Month basis. The per minute rates applicable to the Month-to-Month commitment plan is set forth in this tariff. A Monthly Usage Guarantee will be associated with each service plan offered. The per minute rates and Monthly Usage Guarantee levels are set forth in this tariff. (T)

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3.16.1 Usage Rates

- (A) The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

<u>Mileage</u>	<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
0 – 75	\$0.0590	\$0.0590	\$0.0590
75+	\$0.0790	\$0.0750	\$0.0725

- (B) The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
\$0.0790	\$0.0750	\$0.0725

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

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3.17 FrontierWorks Business Connections LD Bundle, Version B

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC.

3.17.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday	
E= Evening	12:00 AM - 7:59AM	N = Night	12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM		
E= Evening	5:00 PM - 11:59PM		

3.17.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300-minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten-digit line numbers on the customer's account that are subscribed to in this plan.

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.17 FrontierWorks Business Connections LD Bundle, Version B (Cont'd)

3.17.2 Usage Charges (Cont'd)

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll-free inbound, long distance Directory Assistance, and 900 calls.

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In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than *FrontierWorks*, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

3.17.3 Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.1000	\$0.1000
BOT – 300	\$0.1000	\$0.1000
BOT – 600	\$0.0900	\$0.0900
BOT – 900	\$0.0900	\$0.0900

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.17 FrontierWorks Business Connections LD Bundle, Version B (Cont'd)

3.17.3 FrontierWorks Business Connections LD Toll-free

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll-free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll-free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

Rates

	(8XX) Rate per minute
Block of Time (BOT) minutes	Intrastate
Free – 100	\$0.1000
BOT – 300	\$0.1000
BOT – 600	\$0.0900
BOT – 900	\$0.0900

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.18 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

Directory Assistance Rate Per Call *

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3.19 Directory Assistance Call Completion

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below.

Per Completed Call *

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Rate Per Minute *

(C)

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.20 Local Exchange Carrier-Billed Consumer OMNI Card Grandfathered ¹ (C)

The Local Exchange Carrier-Billed Consumer OMNI Card service is a one-way dial-in, dial-up multipoint service allowing the customer to originate calls via a Carrier-provided 800 number.

3.20.1 Rate Structure

All calls are billed in one-minute increments with a minimum billing of one minute per call. Any fraction of a minute is rounded up to the next full minute. The applicable per minute rate is set forth below.

3.20.2 Usage Rates

For all Local Exchange Carrier-Billed Consumer OMNI Card calls billed via a local exchange carrier with which Frontier Communications has an appropriate billing and collection agreement, the per minute usage charge and per call surcharge apply as follows.

<u>Mileage</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>First Min</u>	<u>Add'l Min</u>	<u>First Min</u>	<u>Add'l Min</u>	<u>First Min</u>	<u>Add'l Min</u>
0-18	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
19-44	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
45-65	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
66-104	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
105-164	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500
165 +	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

(A) Per Call Surcharge

Per call surcharge \$0.3500

¹ This service offering is grandfathered as of March 1, 2023.

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.21 Frontier Flex 800*

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

3.21.1 Rate Structure

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

3.21.2 Usage Charges

Calls are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment.

3.21.3 Usage Rates

- (A) The following per minute rates are applicable to calls made using Frontier Flex 800:

Rate Per Minute
\$0.17

- (B) A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

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*This service is grandfathered. Only customers of record as of 3/31/08 may have the service.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.22 Frontier Simple 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

3.22.1 Rate Structure

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

3.22.2 Usage Charges

FS7 calls are billed in six second increments with a minimum billing increment of thirty seconds. Any fraction of an increment is rounded up to the net whole increment.

3.22.3 Usage Rates

(A) Per minute Charges

	<u>Per Minute</u>
Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

(B) Per Call Surcharge

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

3.22.4 Ancillary Charges

Calls made to directory assistance are charged on a per call basis.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.23 InterState 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. The per minute usage charges as specified below apply to all intrastate calls which originate and terminate in the state of Alabama. The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00.*

This plan is available to customers of local exchange companies with whom the Carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Customer must choose the InterState 4.9 product both for interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

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3.23.1 Usage Charges

All inbound/outbound calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded to the nearest cent on a per call basis.

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(A) Outbound (1+)

	<u>Per Minute</u>
Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

(B) Inbound (8xx)

	<u>Per Minute</u>
Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

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(D)

3.23.2 Monthly Recurring Charges

Per Account \$5.99

* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage. Monthly recurring charges do not count towards the minimum usage guarantee.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

3.24.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

3.24.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three-year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this tariff.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.2 Usage Charges, (Cont'd.)

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

3.24.3 Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates

A. VIP Standard - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

A. VIP Standard - Dedicated Term Plan Discounts, (Cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

4. IntraLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

B. VIP Plus - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

B. VIP Plus - Dedicated Term Plan Discounts, (Cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0834

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.0834

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

C. VIP Standard - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1000

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

2. InterLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.1000

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

C. VIP Standard - Switched Term Plan Discounts, (Cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):					\$0.1000
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	7.00%	18.00%	23.00%	38.70%	
\$5,000	7.00%	18.00%	23.00%	38.70%	
\$10,000	7.00%	18.00%	23.00%	38.70%	

4. IntraLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term):					\$0.1000
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	7.00%	18.00%	23.00%	38.70%	
\$5,000	7.00%	18.00%	23.00%	38.70%	
\$10,000	7.00%	18.00%	23.00%	38.70%	

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

D. VIP Plus - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1000

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

2. InterLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.1000

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.24 Frontier VIP, (Cont'd.)

3.24.4 Usage Rates, (Cont'd.)

D. VIP Plus - Switched Term Plan Discounts, (Cont'd.)

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1000

MTM 1 Year 2 Year 3 Year

<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

4. IntraLATA - Toll-free Inbound

* Base Rate (Month-to-Month and Term): \$0.1000

MTM 1 Year 2 Year 3 Year

<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.25 FrontierWorks LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll-free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

3.25.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday - Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

3.25.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll-free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD plan from FCA's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.25 FrontierWorks LD (Cont'd.)

(N)

3.25.2 Usage Charges (Cont'd.)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

3.25.3 Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

3.25.4 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free -100	\$0.1000	\$0.1000
BOT-250	\$0.0900	\$0.0900
BOT-500	\$0.0900	\$0.0900
BOT-1000	\$0.0900	\$0.0900

(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.26 Frontier Destinations

(N)

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

3.26.1 Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

3.26.2 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.26 Frontier Destinations (Cont'd)

3.26.1 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)

3.26.2 Rates

	Frontier Destinations Instate Intrastate Rates per minute of use		
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0650	0.0625	0.0600

	Frontier Destinations State-to-State Intrastate Rates per minute of use		
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0875	0.0850	0.0825

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.27 Frontier Small Business Advantage LD, Version B

(N)

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll-free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll-free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll-free option* from FCA's interstate Domestic Price List.

3.27.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.27 Frontier Small Business Advantage LD, Version B (Cont'd)

3.27.2 Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 300, 600, and 900 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll-free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll-free service is applied on a per number basis. The MRCs for the BOT and the optional toll-free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten-digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.27 Frontier Small Business Advantage LD, Version B (Cont'd)

3.27.3 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.0900	\$0.0900
BOT- 600	\$0.0800	\$0.0800
BOT- 900	\$0.0700	\$0.0700

3.27.4 Ancillary charges

An additional surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(N)
|
(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.28 Frontier Digital Phone Service*

(T)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Service. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
D= Day 8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening 5:00 PM - 11:59PM	
N= Night 12:00 AM - 7:59AM	

Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

*The service offering is limited to all existing subscribers at their existing locations.

(N)

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.28 Frontier Digital Phone Service* (Cont'd)

Usage Charges (Cont'd)

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available. (D)

Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

*The service offering is limited to all existing subscribers at their existing locations.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.29 Frontier Digital Phone Silver*+

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone X local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Silver option.

3.29.1 Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

3.29.2 Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital Phone Silver service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Silver service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.29 Frontier Digital Phone Silver*+ (Cont'd) (T)

3.29.2 Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Silver is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply. (T)

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated. (T)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC. (T)

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing. (T)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State..

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SECTION 3.0 SERVICE DESCRIPTIONS AND RATES. (Cont'd.)

3.29 Frontier Digital Phone Silver*+ (Cont'd)

3.29.2 Usage Charges (Cont'd)

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing.

3.29.3 Intrastate Rate

Monthly

\$22.00

(I)

3.29.4 Rates for Additional Phone Lines

Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

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Issued By: Manager, Regulatory Reporting, 21 West Avenue, Spencerport, NY 14559

SECTION 3.0 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

(N)

3.30 Frontier Business Metro

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

3.30.1 Rate and Changes

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM- 4:59PM	
Evening	5:00PM -11:59PM	

3.30.2 Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

(N)

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.30 Frontier Business Metro (Cont'd)

3.30.2 Usage Charges (Cont'd)

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customer's account.

3.30.3 Rates and Charges

Monthly Recurring Charge	\$17.00	
Rates for non-eligible calls		
Day	\$.05	
Evening		\$.05
Night/Weekend	\$.05	

(I)

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

(T)

3.31 Frontier Unlimited State¹

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Unlimited State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

3.31.1 Rates and Charges

Frontier Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening 59AM	12:00 AM -:	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day 4:59PM	8:00 AM -	
E= Evening 1:59PM	5:00 PM -	

3.31.2 Usage Charges

With the Frontier Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements.

(N)

¹ The service offering is limited to all existing subscribers at their existing locations.

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.31 Frontier Unlimited State¹ (Cont'd)

3.31.2 Usage Charges (Cont'd)

If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited State plan option will automatically be removed from the main line and thus the customer's account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

3.31.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

Frontier Unlimited State	<u>Monthly</u>	
<u>Intrastate Rate</u>	\$28.00	(I)
<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>	
Day	\$0.10	
Evening	\$0.10	
Night/Weekend	\$0.10	

¹ The service offering is limited to all existing subscribers at their existing locations.

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.32 Frontier Digital Phone Essentials

3.32.1 General

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.32.2 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll-free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

3.32.3 Rates and Charges

Frontier Digital Phone Essentials	<u>Per Minute</u>
Overage Rate	\$.10
Canadian Rate	\$.05

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.33 Frontier Digital Phone Service

3.33.1 General

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night 12:00 AM Saturday through 11:59 PM on Sunday.
E= Evening	5:00 PM - 11:59PM	
N= Night	12:00 AM - 7:59AM	

3.33.2 Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls.

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.33 Frontier Digital Phone Service (Cont'd)

3.33.2 Usage Charges (Cont'd)

Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

3.33.3 Rates and Charges

Frontier Digital Phone Service	<u>Per Minute</u>
Canadian Rate	\$.05

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.34 Business Cents

3.34.1 General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole Increment.

3.34.2 Rates and Charges

Business Cents	<u>Rate Per Minute</u>
1+	\$.040
Toll-free	\$.045

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.35 Residential Simple Rate Plan

3.35.1 General

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

3.35.2 Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

3.35.3 Rates and Charges

	<u>Per Minute</u>
Outbound (1+)	\$0.10

3.36 Frontier Basic Long Distance Service

3.36.1 General

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. (N)

3.36.2 Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

3.36.3 Rates and Charges

	<u>Per Minute</u>
Outbound (1+) Intrastate	\$0.40

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.37 OneVoice Nationwide

3.37.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

OneVoice Nationwide calls are non-distance sensitive, flat-rated with the following rating periods.

3.37.2 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll-free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.37.3 Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

OneVoice Nationwide

Rate Per Minute

Data Calls per minute

\$0.10

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.38 OneVoice 100

3.38.1 General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll-free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

3.38.2 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section 3. These calls will be billed in full minute increments.

3.38.3 Rates and Charges

OneVoice 100

Rate per minute

Overage Charges per minute (over 100 min)	\$.05
Data Calls per minute	\$.10

3.39 Frontier Long Distance Business Plan

3.39.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

3.39.2 Rates and Charges

Per Minute

Outbound (1+) Intrastate	\$0.07
Canadian Calls	\$0.07

(N)

(N)

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.40 Frontier Commercial Voice Unlimited¹

(T)

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) (Frontier Online and LD) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM - 7:59AM	N=Night
D=Day	8:00AM - 4:59PM	12:00AM Sat-11:59 on Sunday
Evening	5:00PM - 11:59PM	

3.40.1 Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll-free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.40.2 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in the Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

¹ This service is Grandfathered. Effective July 24, 2018 this service is limited to existing subscribers.

(T)

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.41 Frontier Residential Unlimited Voice Service

3.41.1 General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

3.41.2 Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

SECTION 3.0 – LONG DISTANCE SERVICES (Cont'd.)

3.41 Frontier Residential Unlimited Voice Service (Cont'd)

3.41.2 Usage Charges (Cont'd)

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

3.41.3 Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

(N)

SECTION 4.0 - MISCELLANEOUS SERVICES

4.1 Operator Service

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.1.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, and/or Third-Party calls. (D)
- 4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.8 below.
- 4.1.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.9 below.
- 4.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

SECTION 4.0 MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Operator Services, (Cont'd.)

- 4.1.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)
- 4.1.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, calls. The local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a telephone line number, respectively. (D)

SECTION 4.0 MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Operator Services, (Cont'd.)

4.1.8 Usage Charges

Calls are billed in one minute increments. The minimum call duration for billing purposes is one minute. Call charges are computed on a per call basis; computations that result in fractional cents are rounded to the next full cent.

(A) IntraLATA Service

Rate Mileage	Day Rate Period			
	Business		Residential	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	\$0.1100	\$0.0900	\$0.0900	\$0.0900
11-16	\$0.1800	\$0.1500	\$0.1500	\$0.1500
17-22	\$0.2100	\$0.1800	\$0.1600	\$0.1600
23-30	\$0.2100	\$0.1800	\$0.1700	\$0.1700
31-40	\$0.2200	\$0.1900	\$0.1700	\$0.1700
41-55	\$0.2200	\$0.1900	\$0.1700	\$0.1700
56-70	\$0.2200	\$0.1900	\$0.1700	\$0.1700
71-85	\$0.2300	\$0.1900	\$0.1700	\$0.1700
86-100	\$0.2300	\$0.1900	\$0.1700	\$0.1700
101-124	\$0.2300	\$0.1900	\$0.1700	\$0.1700
125-148	\$0.2300	\$0.1900	\$0.1700	\$0.1700
149-196	\$0.2300	\$0.1900	\$0.1700	\$0.1700
196+	\$0.2300	\$0.1900	\$0.1700	\$0.1700

The Evening Rate Period is discounted 25% from these specified rates.
 The Night and Weekend Rate Period is a 50% discount from these specified rates.

SECTION 4.0 MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Operator Services, (Cont'd.)

4.1.8 Usage Charges, (cont'd.)

(B) InterLATA Service

Rate Mileage	All Rate Periods	
	Initial Minute	Each Add'l Minute
ALL	\$0.3000	\$0.3000

SECTION 4.0 MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Operator Services, (Cont'd.)

4.1.9 Per Call Service Charges

For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

	<u>Intralata</u>	<u>Interlata</u>	
Collect	*	*	(C) (C)
Operator Assisted Third Number Billing	*	*	
Person-to-Person	*	*	
Operator Assisted Station to Station	*	*	
Operator Dialed Surcharge ¹	*		
Partially Automated Surcharge ²	*		

4.1.10 Operator Services Definitions

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

¹ Applies when the Customer has the ability to dial the destination number, but elects instead to have the operator dial the number.

² Station-to-station operator assisted calls where the Customer dials the terminating number.

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/> (N)

SECTION 4.0 MISCELLANEOUS SERVICES, (Cont'd.)

4.1.10 Operator Services Definitions (Continued)

Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted -Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

4.2 Directory Assistance

4.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

4.2.3 Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Request * (C)

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/> (N)

SECTION 5.0 - PROMOTIONS

5.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

5.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, a monthly revenue commitments and/or time of days may also be included in the tariff).

5.3 Frontier Unlimited State

New and existing residential customers who subscribe to Frontier's Unlimited State Service and commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

5.4 Frontier Business Metro

New and existing customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied.

(N)

(N)